

LCSD RFP #004-20 Vending Machines

This Request for Proposal is to provide (26) vending machines with service throughout the district for the upcoming school year with an option to renew for four years through the 2024-2025 school year.

AWARDED VENDOR:

Vita Vending dba Healthy Vending NY

2600 Shames Drive, Westbury, NY 11590

Phone: 1-917-572-3671

www.healthyvendingny.com

(18) Beverage machines:

Year 1 (2020-21)

Year 2 (2021-22)

Year 3 (2022-23)

Year 4 (2023-24)

Year 5 (2024-25)

(8) Snack machines:

Year 1 (2020-21)

Year 2 (2021-22)

Year 3 (2022-23)

Year 4 (2023-24)

Year 5 (2024-25)

A contract was prepared by counsel and after execution by both parties, the vendor will install the new machines.

VITA VENDING

dba
HEALTHY VENDING



FOR SERVICE CALL:

(917) 572-3671

CUSTOMER SERVICE HOURS: 7:00a to 7:00p

ACCOUNT REP: William Fleshel (Bill).....c(917) 922-9422
Email:.....Bill.Fleshel@HealthyVendingNY.com

Healthy Vending is proud to be the Tri-state area's premier vending company decade's in the making. We are committed to you at the highest level. We want to make sure that the use of the vending machines will be a pleasurable experience for you, your staff, and your guests. To accomplish this, we keep lines of communication open and seek to establish and maintain an ongoing professional relationship. Our solitary goal is to provide you with the quality service that your staff deserves. We will work diligently to keep your vending machines full, clean, and always-in good working order.

- REFILL SCHEDULE -

Understand that initially we need to gauge how often we must visit your account to get your machines replenished. If at any time we need to visit you more often, please do not hesitate to call. This feedback is very important to us as we take pride in adjusting this important schedule.

- FLAVOR CHANGES -

If you or your staff would like to switch items simply let us know and we will be happy to make immediate adjustments. Please contact us for an updated copy of our product listings at any time. Additionally, you may consider distributing our end-user "Feedback Survey" for informative suggestions.

- REPAIRS -

Reporting an issue is an easy phone call away. Our hours of operation are 7:00a to 7:00p. Simply explain the problem to the rep that answers the phone. The more details you can provide, the faster we can correct it. Letting us know which machine and at what location will also help expedite repairs. We service many vending machines that vend countless products and, as a result, certain machines might occasionally malfunction. ... Same-day responses are typically!

- REIMBURSEMENTS -

Reimbursements are often addressed by supplying petty cash to our primary contacts. If maintaining petty cash is not desired, reimbursement money will be mailed or accompanied with the technician's immediate visit. We make every effort to correct all problems ASAP.

Please appreciate that each call received is treated with utmost importance and respect. Our sense of urgency & instant response reflects our dedication to keeping you happy with our day-to-day performance.

We thank you and appreciate your business!



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